

Privacy Policy

Welcome to the ShareEarn app (hereinafter referred to as "the App"). We (hereinafter referred to as "we" or "the Company") value the privacy and protection of personal information of users (hereinafter referred to as "you" or "users"). This Privacy Policy (hereinafter referred to as "the Policy") aims to explain how we collect, use, disclose, transmit, and store your personal information. Please read all contents of this Policy carefully before using the App. If you have any questions regarding the Policy, please contact us using the contact information provided at the end of this Policy.

I. Information We Collect

1. **Information You Provide Registration Information:** When you register and log in to the App using your Google or Twitter account, we collect your username, email address, and other necessary account information.

Profile Information: Other information you may provide when using the App, such as profile pictures, nicknames, contact information, etc.

Payment Information: When you request point withdrawals, we collect your bank account information or other payment details to process withdrawal requests.

Communication Information: Information you provide when communicating with our customer service team, including your questions, complaints, and feedback.

User-generated Content: Content you upload, post, or transmit during your use of the App, including comments, photos, videos, etc.

1. **Information We Automatically Collect Device Information:** We may collect information about the devices you use to access the App, including device models, operating systems, unique device identifiers, device settings, and device statuses.

Log Information: When you use the App, we automatically collect and store some information in log files. This information includes IP addresses, browser types, Internet service providers, referring/exit pages, operating systems, date/time stamps, and clickstream data.

Location Information: With your consent, we may collect and process data about your actual location. This information may come from your device, IP address, GPS, and other sensors.

1. **Information We Obtain from Third Parties Third-Party Account Information:** When you log in to the App using your Google or Twitter account, we obtain basic account information from these platforms to create or update your account.

Third-Party Service Information: We may obtain information about you from partners or third-party service providers to supplement the information we collect.

II. How We Use Information

Providing and Improving Services: We use your information to provide, maintain, improve, develop, and customize our services. This includes ensuring the proper functioning of services, optimizing service features, improving service quality, and launching new features or products.

Authentication: We use your information for authentication purposes to ensure you are the legitimate owner of the account and to prevent unauthorized access or use.

Communication: We use your information to communicate with you, respond to your inquiries, complaints, and feedback, and send you important notifications related to the App, including security alerts and updates.

Payment Processing: We use your payment information to process point withdrawal requests, ensure the security and accuracy of the payment process, and verify information with payment service providers when necessary.

User Experience: By analyzing your usage behavior and preferences, we optimize user interfaces and user experiences, provide personalized content and recommendations, and help us understand user needs and market trends.

Marketing: With your consent, we use your information to send you marketing and promotional information about the App and its partners, and to deliver advertisements based on your interests and preferences.

Security Safeguards: We use your information to detect, prevent, and respond to fraud, illegal activities, or violations of our terms and policies, ensuring the security of the App and user information.

Legal Compliance: As necessary, we use your information to fulfill legal obligations and requirements, including responding to requests from government departments or judicial authorities, handling legal disputes, or protecting our rights and property.

III. Information Sharing and Disclosure

Third-Party Service Providers: We may share your information with third-party service providers who provide services to us, such as payment processing companies, data analytics companies, cloud service providers, advertising partners, etc. These service providers only use your information within the scope necessary to provide the service and are bound by appropriate confidentiality agreements.

Business Partners: With your consent, we may share your information with our business partners to provide you with relevant services or promotional activities. We ensure that these partners only use your information within the necessary scope and comply with privacy protection requirements.

Legal Requirements: We may disclose your personal information in response to legal requirements or government requests, such as responding to court orders, legal procedures, or government requests, or to comply with legal obligations, protect our rights, property, and safety, and protect the safety of users or the public.

Business Transfers: If the company undergoes a merger, acquisition, asset sale, or other similar transactions, your information may be transferred as one of the business assets. In such cases, we will notify you of relevant changes and ensure that your information continues to be protected under this Policy.

Statistical Analysis: We may aggregate and anonymize your information for statistical purposes, such as analyzing user behavior, improving services, conducting market research, etc. In such cases, we ensure that individual users cannot be identified.

IV. Your Rights

Access: You have the right to access your personal information held by us and understand how we use this information.

Rectification: You have the right to request us to correct your inaccurate or incomplete personal information to ensure the accuracy and completeness of the information.

Deletion: In certain circumstances, you have the right to request us to delete your personal information, such as when the information is no longer needed for collection purposes or when you withdraw consent.

Restriction of Processing: In certain circumstances, you have the right to request us to restrict the processing of your personal information, such as when you question the accuracy of the information or when the processing is unlawful but you do not wish to delete the information.

Data Portability: In certain circumstances, you have the right to request us to transfer your personal information to you or another data controller to facilitate easy data migration between different service providers.

Objection: In certain circumstances, you have the right to object to our processing of your personal information, such as for direct marketing or processing based on legitimate interests.

Withdrawal of Consent: If we process your personal information based on your consent, you have the right to withdraw your consent at any time. Withdrawal of consent does not affect the lawfulness of processing based on consent before withdrawal.

If you wish to exercise the above rights, please contact us using the contact information provided at the end of this Policy. We will respond to your request within a reasonable time and may require you to provide identity verification information if necessary to ensure security.

V. Information Security

Security Measures: We implement reasonable technical measures and management measures to protect your personal information from unauthorized access, use, or disclosure. These measures include data encryption, access control, firewalls, and security audits, among others.

Security Incident Response: In the event of a personal information breach, we will promptly take remedial measures in accordance with legal requirements, notify you of relevant circumstances including the nature of the breach, potential impacts, measures taken by us, and self-protection measures you can take.

Security Education: We regularly conduct employee training to raise awareness of information security and privacy protection, ensuring that employees comply with this Policy and relevant laws and regulations when handling personal information.

VI. Information Storage

Storage Location: Your personal information will be stored in the countries or regions where we or our service providers are located. We will take necessary measures to ensure that cross-border data transfers comply with applicable data protection laws.

Storage Period: We will store your personal information for the time required to achieve the purposes of collection or as required by laws and regulations. The specific period depends on the type of information and its intended use. For example, account information will be retained for the duration of your use of the App, and payment information will be retained for a period after the transaction is completed for dispute resolution or audit purposes.

Deletion and Anonymization: When information is no longer needed for collection purposes or required by law, we will delete or anonymize your personal information to ensure that individual users cannot be identified. Anonymized information may be used for statistical analysis and market research.

VII. Third-Party Links

The App may contain links to third-party websites or services. We are not responsible for the content, privacy policies, or practices of these third-party websites or services. We recommend that you carefully read their privacy policies before accessing these websites or using these services.

VIII. Protection of Minors

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from minors. If we discover that we have inadvertently collected personal information from a minor, we will promptly delete such information. If you are the guardian of a minor and believe that your child has provided us with personal information, please contact us, and we will take measures to delete the relevant information.

IX. Changes to the Privacy Policy

We may update this Policy from time to time to reflect changes in our information processing practices or legal requirements. We will post the updated Privacy Policy within the App and prominently notify you of relevant changes. The updated Privacy Policy will take effect from the date of publication. If you do not agree to the updated Privacy Policy, you should immediately stop using the App. Your continued use of the App indicates your acceptance of the updated Privacy Policy.

Thank you for using our app! We are committed to protecting your privacy and personal information to the best of our ability and continuously improving our privacy protection measures.